

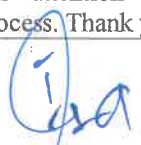
MINUTES OF GRIEVANCE COMMITTEE MEETING FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD


A meeting of Grievance Committee for product of Lab Kit & Chemicals for F.Y.2025-26 was held on 07-08-2025 at 11:00 am in the Conference room, Faisalabad Institute of Cardiology, Faisalabad.


Lab Kits & Chemicals

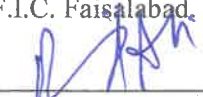
1. M/s Reaction Scientific Pvt Limited

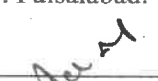
Company Grievance	TAC Observations	GC Observation	Remarks/Decision
To: Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad. SUBJECT: GRIEVANCE LETTER Dear Sir, I hope this letter finds you well. I am writing to formally express my concern regarding the recent evaluation process for the tender of Lab Kits and Chemical FY 2025-2026, in which as a M/S Reaction Scientific (Pvt) Ltd participated and quoted the serial number 37 item of tender document. It has been observed that our bid was marked non-compliant due to missing document of License to Import under compulsory parameter. We would like to clarify that any documents that may have been inadvertently missed or had expired will be duly provided at the time of the grievance hearing. We respectfully request a re-evaluation of our technical bids after submission of the complete and valid documents during the grievance hearing. We are committed to fully complying with the tender requirements and appreciate your attention to ensuring a fair and transparent procurement process. Thank you	Item no 37 Five part differential Auto hematology analyzer with daily controls Invalid license of import attached	Relevant documents provided	Accepted


Mrs. Iqra Munir,
Pharmacist,
F.I.C. Faisalabad.


Mr. Sharaz Ali,
Bio Medical Engineer,
F.I.C. Faisalabad.


Mrs. Anila Saeed,
Dy. Drug Controller,
F.I.C. Faisalabad.


Dr. Rashid Ali Malik,
Assistant Professor of Cardiac Surgery,
F.I.C. Faisalabad.

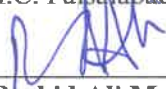

Dr. Rehan Riaz,
Assistant Professor of Cardiology,
F.I.C. Faisalabad.

2. M/S IRTEQA BIOTEK

Company Grievance	TAC Observations	GC Observation	Remarks/Decision
<p>We would like to clarify and address the points raised in the evaluation and submit the following for your kind consideration against item # 43. Import License Validity: It has been stated that our import license is not valid. We would like to clarify that our import license is valid, and the renewal application was submitted within the stipulated time period as per the Medical Devices Rules. According to DRAP regulations, if a renewal application is submitted on time, the license remains valid until a decision is made. Attested CNIC: We are dispatching attested CNIC copy to FIC along with this letter. Non-Participation in Technical Evaluation/Demo: It has been mentioned that we did not participate in the evaluation process. We would like to clarify that we were never contacted via email, phone, WhatsApp, or any other means regarding the scheduling of our demo. Had we been informed, we would have readily presented our analyzer and kits for evaluation. Thank You</p>	<p>Item no 43 (Troponin I device with reader)</p> <ul style="list-style-type: none"> • Not responded for evaluation • Attested photocopy of CNIC not attached • Invalid License of import attached 	<p>Not responded for evaluation</p>	<p>Rejected</p>



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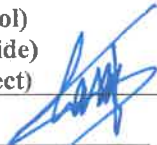


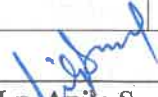
Dr. Rehan Riaz,
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3. M/S Bilal International


Company Grievance	TAC Observations	GC Observation	Remarks/Decision
Grievance Regarding Technical Evaluation For The Product of Lab Kits & Chemicals Tender FY-2025-26 (Lot No. 1 to 34 & 40-42). Respected Sir, This letter is being written to express our grievance regarding the technical evaluation of Tender of Lab Kits & Chemicals for financial year 2025-26 in which we participated. According to the Technical Evaluation Report, we were considered non-responsive, reason stated 'Import License Not attached', whereas we attached import Licence against all items quoted in our Technical Bid on Page Number 219-20.	Item no 1 (Troponin I Ultra High sensitive by CLIA) Item no 2 (Anti HCV By CLIA) Item no 3 (HBsAg BY CLIA) Item no 4 (HIV BY CLIA) Item no 5 (T3 By CLIA) Item no 6 (T4 by CLIA) Item no 7 (TSH By CLIA) Item no 8 (Pro BNP by CLIA) Item no 9 (Ferritin By CLIA) Item no 10 (Glucose) Item no 11 (Urea) Item no 12 (Creatinine) Item no 13 (inorganic Phosphorous) Item no 14 (Uric acid) Item no 15 (Calcium) Item no 16 (Magnesium) Item no 17 (Total Bilirubin) Item no 18 (Direct Bilirubin) Item no 19 (Alkaline Phosphate) Item no 20 (ALT) Item no 21 (CPK) Item no 22 (CK-MB) Item no 23 (AST) Item no 24 (LDH) Item no 25 (Cholesterol) Item no 26 (Triglyceride) Item no 27 (HDL Direct)	License of import attached	Accepted


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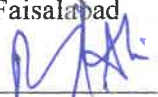

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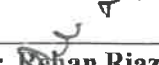
	Item no 28 (LDL Direct) Item no 29 (Total Protein) Item no 30 (RA Factor) Item no 31 (ASO Titer) Item no 32 (CRP) Item no 33 (Hba1c turbidimetric) Item no 34 (Electrolyte) License of import not attached Item no 40 (PT/INR reagent for fully automated coagulation analyzer) <ul style="list-style-type: none"> Demonstration unsatisfactory License of import not attached Item no 41 (APTT reagent for fully automated coagulation analyzer) <ul style="list-style-type: none"> Demonstration unsatisfactory License of import not attached Item no 42 (D dimer reagent fully automated coagulation analyzer) <ul style="list-style-type: none"> Demonstration unsatisfactory License of import not attached 		
		Demonstration unsatisfactory	Rejected
		Demonstration unsatisfactory	Rejected
		Demonstration unsatisfactory	Rejected


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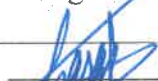

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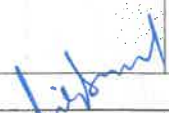

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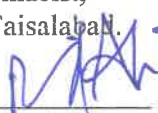
4. M/S BIOMADICS

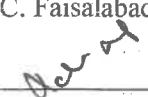
Company Grievance	TAC Observations	GC Observation	Remarks/Decision
<p>Subject: Grievance Regarding Tender #2635/25-02-2025 We respectfully submit this grievance regarding our disqualification from the tender "Framework Contract for the Procurement of Lab Kits & Chemicals" for items 35, 40, 41, and 42. The reason cited was "Bid Form not attached," though it was included in the Financial Proposal as required on Page 89 of the tender document. Additionally, our demo of the Diagon Coag-M Analyzer was satisfactory and duly conducted. We request your kind reconsideration and review. A snapshot of the relevant bidding document page is attached for reference.</p>	<p>Item no 35 (ABGs analyzer with Electrolyte)</p> <p>Bid form signed and stamp not attached</p>	Bid form signed and stamp provided	Accepted
	<p>Item no 40 (PT/INR reagent for fully automated coagulation analyzer)</p> <ul style="list-style-type: none"> Demonstration unsatisfactory Bid form signed and stamp not attached 	Demonstration unsatisfactory	Rejected
	<p>Item no 41 (APTT reagent for fully automated coagulation analyzer)</p> <ul style="list-style-type: none"> Demonstration unsatisfactory Bid form signed and stamp not attached 	Demonstration unsatisfactory	Rejected
	<p>Item no 42 (D dimer reagent fully automated coagulation analyzer)</p> <ul style="list-style-type: none"> Demonstration unsatisfactory Bid form signed and stamp not attached 	Demonstration unsatisfactory	Rejected


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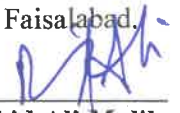
5. M/S Meditec Instrument Company


Company Grievance	TAC Observations	GC Observation	Remarks/Decision
We have participated in your advertised tender of lab kits & chemical items for FY 2025-26 for the Item Sr# 35 (ABGs Analyzer with Electrolytes). Recently you have published its Technical Evaluation Report and we have been marked Non-Responsive due to the reason of not providing Import License of our quoted product. We would like to inform you that the required document was submitted with our Technical Bid at Serial # 19 , and again we are attaching the same with this letter for your review and record please. We request you to please consider the submitted document and mark us Responsive to compete further in this Tender.	<p>Item no 35 (ABGs analyzer with Electrolyte)</p> <p>License of import not attached</p>	Application for renewal of license attached	Accepted


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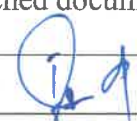

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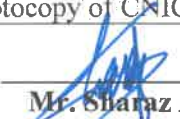

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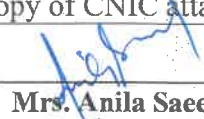

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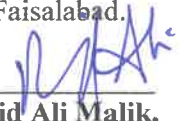
6. M/S Mian Scientific Corporation Pvt Ltd


Company Grievance	TAC Observations	GC Observation	Remarks/Decision
<p>To, Ref: MSC/FSD/2025 The Medical Superintendent, Dated: 30 /07 /2025 F.I.C Hospital Faisalabad. Subject: Request for Grievance of Lab Kits & Chemicals Items for the Tenders Years 2025-2026 Dear Sir, It is submitted for your kind information that we M/S Mian Scientific Co have quoted Tender of Lab Kits & Chemicals for the Financial Years 2025-26.As Per Technical Report announced . We have non responsive due to reason given as below as under As per Technical Announcement Grievance Request 1- Attested Photocopy of CNIC not attached Request for reconsideration please Photocopy of CNIC is herewith attached Keeping in view the fore-going facts, and in order to obviate any futuristic undue complications, to be caused, at both ends, it will be much appreciated if the authority makes us relax by accepting attached document.</p>	<p>Item no 43 (Troponin I device with reader) Attested photocopy of CNIC not attached</p>	Attested photocopy of CNIC attached	Accepted
	<p>Item no 44 (Hbsag Device) Attested photocopy of CNIC not attached</p>	Attested photocopy of CNIC attached	Accepted
	<p>Item no 45 (Anti HCV Device) Attested photocopy of CNIC not attached</p>	Attested photocopy of CNIC attached	Accepted
	<p>Item no 50 (Vacutainer tube Gel & Clot) Attested photocopy of CNIC not attached</p>	Attested photocopy of CNIC attached	Accepted
	<p>Item no 51 (Vacutainer tube EDTA K2) Attested photocopy of CNIC not attached</p>	Attested photocopy of CNIC attached	Accepted
	<p>Item no 52 ((Vacutainer tube PT/APTT) Attested photocopy of CNIC not attached</p>	Attested photocopy of CNIC attached	Accepted
	<p>Item no 53 ((Vacutainer tube Heparin) Attested photocopy of CNIC not attached</p>	Attested photocopy of CNIC attached	Accepted


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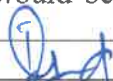

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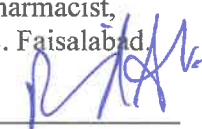
7. M/S ROCHE PAKISTAN Limited

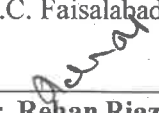
Company Grievance	TAC Observations	GC Observation	Remarks/ Decision
<p>Dear Grievance Committee, We wish to clarify that the products quoted in our bid are fully compatible with analyzers matching the technical specifications outlined in the advertised tender. A detailed placement proposal for the analyzer has been included in our submission for your reference. We confirm that the instrument we are offering meets the required throughput, reagent capacity, and all other specifications as per the stated workload demands. Additionally, we assure you that no hidden or additional costs will be incurred for the analyzer or its standard accessories. To further demonstrate our commitment to transparency and end-user satisfaction, we would be pleased to</p>	<p>Item no 1 (Troponin I Ultra High sensitive by CLIA) Item no 3 (HBsAg BY CLIA) Item no 5 (T3 By CLIA) Item no 7 (TSH By CLIA) Item no 9 (Ferritin By CLIA) Item no 11 (Urea) Item no 13 (inorganic Phosphorous) Item no 15 (Calcium) Item no 17 (Total Bilirubin) Item no 19 (Alkaline Phosphate) Item no 21 (CPK) Item no 23 (AST) Item no 25 (Cholesterol) Item no 27 (HDL Direct) Item no 29 (Total Protein) Item no 31 (ASO Titer) Item no 33 (Hba1c turbidimetric)</p> <p>Item no 2 (Anti HCV By CLIA) Item no 4 (HIV BY CLIA) Item no 6 (T4 by CLIA) Item no 8 (Pro BNP by CLIA) Item no 10 (Glucose) Item no 12 (Creatinine) Item no 14 (Uric acid) Item no 16 (Magnesium) Item no 18 (Direct Bilirubin) Item no 20 (ALT) Item no 22 (CK-MB) Item no 24 (LDH) Item no 26 (Triglyceride) Item no 28 (LDL Direct) Item no 30 (RA Factor) Item no 32 (CRP) Item no 34 (Electrolyte)</p> <ul style="list-style-type: none"> • Not compatible with analyzer • Bank statement not attached 	<p>Not compatible with analyzer</p>	<p>Rejected</p>


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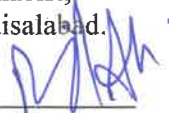

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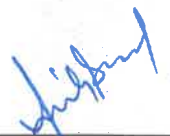

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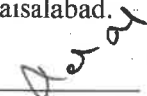
<p>arrange a live demonstration or facilitate a visit by the Technical Evaluation Committee to inspect the proposed instrument.</p> <p>In support of our financial standing and compliance with the tender requirements, we have enclosed the following documents: -Bank Statement (reflecting opening and closing balances) -Income Tax Return -Audited Financial Statement</p> <p>We respectfully request the Committee to review our submission favorably, ensuring a fair and competitive procurement process that prioritizes quality and value. Thank you for your time and consideration. Should you require any further information, we remain at your disposal.</p>	<p>Item no 35(ABGs analyzer with Electrolyte)</p> <p>Bank statement not attached</p>	<p>Bank statement attached</p>	<p>Accepted</p>
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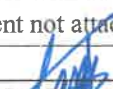

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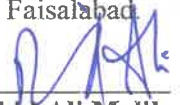
8. M/S Martin Dow

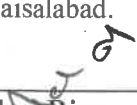
Company Grievance	TAC Observations	GC Observation	Remarks/ Decision
We respectfully clarify that the omission occurred due to technical issues and file size limitations on the submission portal, which prevented us from uploading additional documents. In response, we instead attached audited financial reports of the last three years, which adequately reflected our annual turnover and financial stability. We fully understand the importance of adhering to the documentation requirements and deeply regret this unintentional oversight. To address this, we are now submitting the bank statement for the last six (06) months along with this letter. We kindly request the procurement committee to reconsider our technical status in light of the explanation provided and the additional document now submitted, and to revise our status to "responsive" accordingly.	Item no 1 (Troponin I Ultra High sensitive by CLIA)		
	<ul style="list-style-type: none"> Not compatible with advertised analyzer Bank statement not attached 	Not compatible with advertised analyzer	Rejected
	Item no 2 (Anti HCV By CLIA)		
	<ul style="list-style-type: none"> Not compatible with advertised analyzer Bank statement not attached 	Not compatible with advertised analyzer	Rejected
	Item no 3 (HBsAg BY CLIA)		
	<ul style="list-style-type: none"> Not compatible with advertised analyzer Bank statement not attached 	Not compatible with advertised analyzer	Rejected
	Item no 4 (HIV BY CLIA)		
	<ul style="list-style-type: none"> Not compatible with advertised analyzer Bank statement not attached 	Not compatible with advertised analyzer	Rejected
	Item no 5 (T3 By CLIA)		
	<ul style="list-style-type: none"> Not compatible with advertised analyzer Bank statement not attached 	Not compatible with advertised analyzer	Rejected
	Item no 6 (T4 by CLIA)		
	<ul style="list-style-type: none"> Not compatible with advertised analyzer Bank statement not attached 	Not compatible with advertised analyzer	Rejected
	Item no 7 (TSH By CLIA)		
	<ul style="list-style-type: none"> Not compatible with advertised analyzer Bank statement not attached 	Not compatible with advertised analyzer	Rejected
	Item no 8 (Pro BNP by CLIA)		
	<ul style="list-style-type: none"> Not compatible with advertised analyzer Bank statement not attached 	Not compatible with advertised analyzer	Rejected


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	Item no 9 (Ferritin By CLIA) <ul style="list-style-type: none"> Not compatible with advertised analyzer Bank statement not attached 	Not compatible with advertised analyzer	Rejected
	Item no 38 (Alfa Diluent for Swelab-Boule) Bank statement not attached	Bank statement attached	Accepted
	Item no 39 (Alfa Lyse for Swelab-Boule) Bank statement not attached	Bank statement attached	Accepted
	Item no 40 (PT/INR Reagent for fully automated coagulation analyzer) Bank statement not attached	Bank statement attached	Accepted
	Item no 41 (APTT Reagent for fully automated coagulation analyzer) Bank statement not attached	Bank statement attached	Accepted
	Item no 42 (D Dimer Reagent for fully automated coagulation analyzer) Bank statement not attached	Bank statement attached	Accepted



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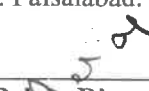
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